



MiScorecard Performance Summary

Business Unit: State Police Green >=90% of target
Executive/Director Name: Col. Kriste Kibbey Etue Yellow >= 75% - 90% of target
Description: FY18 Q1 October-December 2017. Scorecard updated on a quarterly basis.
Reporting Period: Mar 2018 Red <75% of target
Date Approved: 3/1/2018

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Data-Driven Policing								
MSP-D1	Trooper patrol hours statewide	Yellow		169059	145361	152735	Quarterly	Number of trooper patrol hours statewide per quarter. Patrol hours include: patrol activities, patrol between activities, patrol-generated originals, and traffic incidents. Source: CJIC Dashboard. (Strategic Plan and Appropriations, Section 601 (2)).
MSP-D2	Trooper patrol hours in SCP areas	Green		10000	24952	28856	Quarterly	Number of trooper patrol hours in Detroit, Flint, Pontiac, and Saginaw per quarter. Target based on 40,000 annual requirement. Source: MSP budget metrics. (Appropriations, Section 601(2))
MSP-D3	Percent of MSP criminal cases cleared	Green		65%	63%	64%	Quarterly	The percentage/rate of criminal incidents per quarter cleared by arrest or exceptional means. Clearance rates are figured by a hierarchy of incidents (most serious crime within incident). Source: MICR. (Appropriations, Section 602(3))
Trooper Assignment vs. Crime								
MSP-T1	Trooper strength statewide	Yellow		1557	1233	1121	Quarterly	Number of total troopers statewide (troopers and detective troopers). Source: Strategic Plan.
Service Consolidation and Sharing								
MSP-S1	Statewide Records Management System	Red		263	182	-17	Quarterly	Number of new users added to the Statewide Records Management System (SRMS) per quarter. The goal is to expand the SRMS to reach 4,500 users by December 31, 2017. The target is 263 new users per quarter.
MSP-S2	Percentage of troopers in assigned vehicle program	Green		55%	64%	64%	Quarterly	The percentage of at-post troopers participating in the department's assigned vehicle program per quarter. Source: Strategic Plan.
Value Added Service-Beyond Law Enforcement								
MSP-V1	Community outreach and prevention services - outreach efforts	Green		2496	2786	1977	Quarterly	Number of classes / trainings / presentations provided by department members (enforcement and civilian) per quarter. Source: Strategic Plan.
MSP-V2	Community outreach and prevention services - individuals reached	Green		88974	138914	139446	Quarterly	Number of individuals reached through community outreach by the MSP per quarter. Source: Strategic Plan.
MSP-V3	Tobacco tax enforcement	Green		300	508	668	Quarterly	Number of administrative inspections completed per quarter by the Tobacco Tax Enforcement teams statewide.
MSP-V4	Commercial vehicles inspected	Green		12500	11333	13563	Quarterly	Number of commercial vehicles inspected per quarter. Target based on 50,000 annual requirement. Source: MSP budget metrics. (Appropriations, Section 703(2))
MSP-V5	Forensic science case turnaround time (in days)	Red		30	52	53	Quarterly	Average turnaround time in days for forensic science cases per quarter. The target is to reach an average turnaround time of 30 days. Source: Strategic Plan. (Appropriations, Section 403(3))
MSP-V6	The percentage of champions identified in employee survey	Green		80%	78%	77%	CY Annually	Percentage of champions identified in the statewide survey of state employees measuring employee engagement.